

(Translation)

-Emblem-	Re: Personal Data Protection Policy for Customers, Business Partners, and Business Associates	Document No.	PTF-PC-024
		Date of Approval:	2024
		Revision No.	00
		Date of Latest Review:	-

Notification No. PTF-PC-o24
Policy on Personal Data Protection
for Customers, Business Partners, and Business Associates

Platinum Fruits Company Limited recognizes the utmost importance of privacy rights and personal data rights, which are fundamental human rights that every individual must be safeguarded and respected by others. Therefore, the company has formulated this Policy on Personal Data Protection for Customers, Business Partners, and Business Associates as a guideline for compliance with the Personal Data Protection Act B.E. 2562 (2019) and to protect the rights of personal data owners. This policy aims to inform about the details of data collection, usage, and disclosure as required by law.

1. Definitions

Company	means	Platinum Fruits Company Limited.
Act	means	Personal Data Protection Act B.E. 2562 (2019).
Personal Data	means	personal data refers to information about an individual that enables direct or indirect identification, excluding data concerning deceased individuals.
Data Subjects	means	living individuals whose personal data are collected, utilized, or disclosed.
Processing	means	actions taken concerning personal data, whether singular or multiple data altogether.

2. Collected Personal Data

The Personal Data collected by the Company includes data pertaining to Data Subjects, regardless of whether they are business partners or business associates who sell products or provide services to the company, including individuals empowered to act on behalf of legal entities of business partners or business associates. The Company collects personal data directly from the Data Subjects and includes the following types of personal data:

- Identity information: such as name, surname, national identification number, taxpayer identification number, passport number, date of birth, gender, age, nationality, signature, name or surname change information, educational or training history, and photograph.
- Contact information: such as address, telephone number, email, and social media information.
- Financial information: such as compensation, bank account details, and income tax information.

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- Participation data such as recorded images, sound, or videos of activities.
- Data appearing in certificates of incorporation, shareholder lists, or documents related to other legal entities containing personal data.
- Other data such as employment history and performance, hiring data, authorization data. The Company may find it necessary to collect sensitive personal data, such as religious or blood type information, appearing on copies of identification cards. If it is deemed unnecessary to process such sensitive personal data, the Company will implement measures to delete or conceal this information from copies of identification cards of business partners or business associates.

3. Purposes of Personal Data Processing

The Company processes Personal Data for business purposes in accordance with professional standards, based on legal grounds for processing and operations, as follows

- To fulfill contractual obligations between the Company and business partners or business associates, whereby the Company processes Personal Data for procurement, hiring, acceptance of goods, or services.
- For legitimate interests, such as internal management, auditing, and fraud prevention, to maintain security.
- To comply with legal obligations, such as compliance with laws, regulations, or orders of legal authorities, whether they are government agencies, regulatory bodies, data protection authorities, courts, or other legal entities.
- For public interests, such as requesting health information or medical history for disease control purposes.

In cases where the Company collects Personal Data for legal compliance, contractual obligations, or necessity in entering into contracts, if the Data Subject refuses to provide Personal Data or objects to the processing of Personal Data for the purposes of the activity, it may result in the Company being unable to fully or partially carry out the requested operations or provide services.

4. Data Retention and Deletion or Destruction of Personal Data

The Company may retain Personal Data for as long as necessary to fulfill the purposes of Processing Personal Data as specified above. The Company will retain Personal Data for the duration of the Company's relationship with the Data Subject or for a maximum period of 10 years from the date the Data Subject ends their relationship with the

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Company. Additionally, the Company may retain Personal Data for longer periods if necessary to comply with legal obligations or statutory limitations periods, establish, exercise, or defend legal claims.

The Company will conduct appropriate procedures to delete or destroy Personal Data when it has exceeded the retention period, is no longer relevant, or is no longer necessary for the purposes of processing, or when it has been rendered anonymous and cannot be used to identify individuals.

5. Disclosure of Personal Data to Other Persons

The Company allows access to and processing of Personal Data by its employees, limited to individuals directly involved and within defined boundaries. The Company regularly reviews access rights to ensure that data is used only as necessary for processing purposes. In cases where permitted by law or when disclosure is necessary to achieve the processing objectives, the company may disclose Personal Data to various individuals, including but not limited to:

- Government agencies and regulatory bodies, such as the Ministry of Commerce, the Securities and Exchange Commission, the Stock Exchange of Thailand, the Revenue Department, courts, police, or individuals involved in legal proceedings.
- Related service providers, such as financial institutions, transportation service providers, IT service providers, consultants, professional service providers, lawyers, or auditors.

The Company shall ensure that recipients of such data implement appropriate measures to protect Personal Data. Personal Data shall be processed only to the extent necessary within the defined scope and purposes established by the Company. Additionally, measures shall be taken to prevent unauthorized use or disclosure of Personal Data.

6. Transferring or Sending Personal Data to Foreign Countries

The Company may transfer or send Personal Data to individuals or organizations in foreign countries, including storing Personal Data on computer servers or clouds provided by third parties, and may use software programs in the form of software as a service (SaaS) and platform as a service (PaaS) for processing Personal Data.

In cases where there is a transfer or sending of Personal Data to foreign countries, the Company will comply with the conditions specified in the relevant legislation, as well as with the methods or measures specified in subordinate regulations. The Company will employ appropriate measures to ensure that Personal Data is adequately protected, and

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will ensure that recipients of the data have appropriate data protection measures in place and process Personal Data only as necessary. Additionally, the Company will take measures to prevent unauthorized use or disclosure of Personal Data.

7. Security of Personal Data

The Company recognizes the importance of maintaining the security of Personal Data. Therefore, the Company establishes appropriate technical, managerial, and physical security measures to ensure the security of Personal Data, in line with the three principles of confidentiality, integrity, and availability. For example, the Company implements information technology security standards to control access to Personal Data, including measures such as access permission, rights assignment, user responsibility assignment, access management, and retrospective access audits. Physical security measures are also implemented to prevent loss, unauthorized access, destruction, use, modification, alteration, or disclosure of personal data without legal authority or consent.

Regular reviews of security measures are conducted by the Company, either periodically or when necessary or when there are changes in technology, to ensure the effectiveness of appropriate security measures.

8. Rights of The Data Subject

The rights of the data subject as provided by the Personal Data Protection Act, B.E. 2562 (2019) are as follows:

- Right to withdraw consent: The data subject has the right to withdraw consent for processing provided to the company (regardless of whether consent was given before or after the Personal Data Protection Act, B.E. 2562 (2019) came into effect), unless there are legal or contractual limitations on the right to withdraw consent. However, withdrawing consent does not affect the processing, use, or disclosure of personal data that was consented to previously. Withdrawal of consent may affect the company's ability to achieve some or all of the purposes specified in this Personal Data Protection Policy.
- Right to be informed: The data subject has the right to request information before or at the time of collection of personal data.
- Right to access information: The data subject has the right to access personal data and request a copy of personal data concerning themselves, which is under the responsibility of the company.

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- Right to object: The Data Subject has the right to object to the collection, use, or disclosure of Personal Data relating to themselves at any time.
- Right to erasure or right to be forgotten: The Data Subject has the right to request that the Company delete, destroy, or anonymize Personal Data so that it cannot be used to identify the Data Subject.
- Right to restriction of processing: The Data Subject has the right to request that the Company suspend the processing of Personal Data.
- Right to rectification: In cases where Personal Data is inaccurate, outdated, incomplete, or may cause misunderstanding, the Data Subject has the right to request correction of the data.
- Right to data portability: The Data Subject has the right to request that the Company transmit or transfer personal data when feasible through automated means.
- Right to lodge a complaint: The Data Subject has the right to lodge a complaint with the Personal Data Protection Committee in cases where the company violates or fails to comply with Personal Data protection laws.

The Company will adhere to the rights of the Data Subject when requested through the designated channels. The Company will review and notify the outcome of the request within 30 days from the date of receiving the request and complete documentation. However, the Company reserves the right to refuse to comply with the request to the extent permitted by law and as deemed appropriate.

9. Review and Modification of The Personal Data Protection Policy

The Company may revise or amend this policy at least once a year to ensure compliance with the law, changes in the Company's operations, and feedback from various departments. Clear notification of any changes will be provided to all stakeholders.

10. Channels of Communication for Contacting the Company

In case of any questions regarding the collection, usage, or disclosure of Personal Data, or if you wish to exercise your rights as a data subject, please contact

Data Protection Officer (DPO)

Platinum Fruits Company Limited

No. 59 Romklao 1 Road, Khlong Song Ton Nun Sub-district, Lat Krabang District, Bangkok Metropolis 10520

Tel. 0-2171-7821-2

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This Policy on Personal Data Protection for Customers, Business Partners, and Business Associates has been approved by the resolution of the Company's Board of Directors No. 2/2567, dated February 28, 2024. It shall come into effect from February 28, 2024 onwards.